Advanced Process Improvement Training Course Outline: June 29 – August 21, 2020 Cohort

Note: All sessions, huddles and reflections start at 8AM PST.

Day of Week	Week 1 June 29-July 3	Week 2 July 6-10	Week 3 July 13-17	Week 4 July 20-24	Week 5 July 27-31	Week 6 August 3-7	Week 7 August 10-14	Week 8 August 17-21
Monday	Prerequisite Assignments		Session 1 2.5 hours	Cohort Huddle 30 min.	Cohort Huddle 30 min.	Cohort Huddle 30 min.	Cohort Huddle 30 min.	Cohort Huddle 30 min.
Tuesday				Session 3 3.5 hours	Session 4 3.5 hours	Session 5 3.5 hours	Session 6 2.5 hours	Session 8 2.5 hours
Wednesday			Cohort Huddle 30 min.					Session 9 2.5 hours
Thursday			Session 2 2.5 hours				Session 7 2.5 hours	Session 10 2.0 hours
Friday			Reflection 1 hour	Reflection 1 hour	Reflection 1 hour	Reflection 1 hour	Reflection 1 hour	Reflection 1 hour
Assignments	 Reading material and study questions 	 Complete reading material and study questions Process Study and Improve- ment Project Scoping Tool 	 Waste Walk Flows of Medicine 5S 	 Visual Control Mistake Proofing Root Cause Analysis 	 Lead Time Observations Cycle Time Observations Takt Time 	 Value Stream Map Percent Load Chart Standard Work Combination Sheet for each cycle 	 Kanban Setup Reduction 	 3 Teach Backs: 1 Random 1 Standard Operations 1 VMPS House

© 2020 Virginia Mason Institute

Session by Session Content

Session 0

- Registration
- Pre-Requisite Reading
- Study Questions
- Process Improvement Study Project Scoping

Session 1

- Program Launch
- VMPS House
- Continuous Flow

Session 2

- Value
- Waste
- Flows of Medicine
- 5S

Session 3

• Jidoka, Mistake Proofing, Visual Control and Root Cause Analysis

Session 4

• Understanding and Documenting the Current State: Time, Standard Operations and Process Observation

Session 5

- Value Stream Mapping
- Analysis
 - Percent Load Chart
 - Standard Work Combination Sheet
 - Minimum Number of Operators Needed
 - Standard Work in Process (SWIP)

Session 6

- Kanban
- Set Up Reduction

Session 7

- PQ Analysis
- Level Production

Sessions 8, 9, 10

- VMPS House Teach Back
- Standard Operations Teach Back
- Random Selection Teach Back
- Peer to Peer Feedback and Evaluation