



## Bringing NHS Impact to Life: Charting & Navigating the Journey

Virginia Mason Institute will be hosting NHS leaders for a half-day session aboard the Sunborn London Yacht Hotel the day preceding the International Forum on Quality and Safety in Healthcare. This session is designed to support NHS leaders with advancing and accelerating their journey towards impact. We hope you take this opportunity to collaborate with your NHS colleagues and access the deep expertise VMI brings to the table on this topic. This is a no-fee event moderated by Virginia Mason Institute's Executive Director Dr. Wendy Korthuis-Smith, with the following Special Guests:

- Professor Andy Hardy: Chief Executive Officer, UHCW
- Sir Julian Hartley: Chief Executive, NHS Providers
- Angela Stevenson: Chief Executive, Surrey & Sussex Healthcare
- Professor Phil Wood: Chief Executive, The Leeds Teaching Hospitals NHS Trust
- Greg Young: Co-Founder & CEO, LeaderShape Global

### Objectives:

- Hear from a panel of experts as they share their experience advancing their own management system and identify leading practices to support the work ahead across the NHS.
- Connect with NHS leaders from across the physical and mental health communities to build your leadership support network for shared learning and knowledge exchange.
- Explore and identify tangible examples of how impact can be accelerated and achieved across NHS systems and Trusts.

## Agenda

Time	Topic	Description	Speaker/Organisation
13:00	Fostering a Climate for Learning & Improvement	Welcome and introductions Location: West India Dock Conference Room	Dr Wendy Korthuis-Smith, Virginia Mason Institute
13:30	Leading Complex Systems: A New Mental Model	<p>Increasingly, we are moving to system-wide models of health service delivery. These systems require a different mental model of leadership for them to thrive and achieve the purpose they were set up to deliver.</p> <p>The larger and more dispersed an organisation becomes, the less power and control leaders have. This places the emphasis on providing everyone with a clear sense of purpose and being the driving force behind collaboration, and coordination.</p> <p>In this session we will show an example of how a complex system works, the role of the leader and how it impacts organisational culture.</p>	Greg Young, Co-Founder and CEO of LeaderShape Global Ltd.
14:15	Exploring Cultural Change: Four Game Changers	<p>In this TED style talk, our group of experts will introduce elements of adaptive change as it relates to advancing impact across the NHS.</p> <p>Through this session, we will discuss how to</p> <ul style="list-style-type: none"> <li>● Influence leadership behaviours</li> <li>● Invest in people and culture</li> <li>● Build internal capabilities</li> <li>● Create a shared vision</li> <li>● Establish a management system</li> </ul>	<p>Professor Andy Hardy, University Hospitals Coventry and Warwickshire</p> <p>Sir Julian Hartley, NHS Providers</p> <p>Dr Wendy Korthuis-Smith, Virginia Mason Institute</p> <p>Angela Stevenson,</p>

			Surrey and Sussex Healthcare NHS Trust  Professor Phil Wood, Leeds Teaching Hospitals NHS Trust
14:45	<b>Coffee &amp; Tea Break</b>		
15:00	<b>Panel Discussion: Lessons Learned in the Pursuit of a Management System</b>	Hear from highly accomplished NHS executives who all have successfully implemented a management system in their Trust. Panelists will share how they have increased impact across each of their organisations, highlighting challenges and successes, blended with opportunities for Q&A.  <b>Please use <a href="#">this link</a> to share any questions you have for the panelists.</b>	<i>Same presenters as the 14:15 session</i>
15:45	<b>Action Planning for Change: Advancing Your Transformation</b>	In this working session, we will help you place your organisation on the Virginia Mason Transformation Continuum in the elements related to the topics discussed. You will then develop targeted and actionable goals and associated tasks to progress along the continuum.  <b>If your organisation has been mapped to the VMI Transformation Continuum, please bring it with you.</b>	Dr Wendy Korthuis-Smith, Virginia Mason Institute  Brenda McLeod, Virginia Mason Institute  Neha Patel, Virginia Mason Institute
16:45	<b>Closing Remarks</b>	Discussion of key themes from the event's sessions	Dr Wendy Korthuis-Smith, Virginia Mason Institute
17:00 - 20:00	<b>Reception</b>	Join us in the Sky Lounge aboard the Sunborn Yacht for cocktails and hearty h'ors d'oeuvres	